

GOVERNOR SUMUT MONITOR SOLUTIONS OF PDAM TIRTANADI WATER BILLS

Sunday, 16 March 2021 - Edward Silaban

[MEDAN, Waspada.co.id](#) - Governor of North Sumatra (Gubsu), Edy Rahmayadi, ensures will monitor the process of solving water bills of PDAM Tirtanadi towards the community. It is mentioned, that the water bill is not excessive. According to him, during this time the work system of the meter and the payer is different, so it must be adjusted.

"There are those who want to lower the price, there are those who must be forced to go up, after running again normally according to the rules," said Edy at Aula Tengku Rizal Nurdin, Jalan Jenderal Sudirman No. 41 Medan, Sunday (15/3).

The adjustment, continued Edy, is done to clean up people who play with prices that have been set. The policy is also done to meet the need for clean water for the community.

"If not, people will play with prices. Directly it has been reported to me, it has been presented too. Later we will see the results, if not the water of 11 thousand liters per second will not be met," he said.

Besides that, related to the lack of socialization of the system, from manual to electronic, Edy said that he encourages the socialization.

"My order is socialization, I hope this will be monitored," he said.

Previously, the Head of the RI Ombudsman Representative Office in North Sumatra (Sumut), Abyadi Siregar stated, will soon test the service of the Regional Water Supply Company (PDAM) Tirtanadi Sumut towards the community.

The matter was conveyed by Abyadi, because many citizens who complained about the water bill of PDAM Tirtanadi. Due to this, the Ombudsman also opened a public complaint office for 7 days ahead.

Meanwhile, a citizen of Medan, Kecamatan Helvetia, Ezzy Herzia (56) previously, visited the Ombudsman RI Representative Office in Sumut regarding the complaint of the water bill of PDAM Tirtanadi which she said was excessive up to Rp4 million.

According to Ezzy, the water bill at her house is usually only around Rp200 thousand every month, but the water bill gradually began to rise since December 2020, up to the month of March it increased sharply up to Rp4,236,000.

On the other side, the Observer of Budget and Public Policy, Siska Barimbing said, the response that was conveyed by the Director General (Dirut) of PDAM Tirtanadi, Kabir Bedi, was very dissatisfying to the community.

According to him, PDAM Tirtanadi must work professionally and advance the public service standard. One of them is transparency of the service through the information system.

"If there is an increase in the tariff or a change in the system as a BUMD. It must be announced or socialized earlier so that customers have known earlier," said Siska. (wol/man/data3)