

GOVERNOR REQUESTS OMBUDSMAN MONITOR PUBLIC SERVICE PROCESS IN GORONTALO

Friday, 12 September 2025 - Gorontalo

Gorontalo (ANTARA) - Governor Gorontalo Gusnar Ismail requests the Ombudsman of the Republic of Indonesia (ORI) Representative Office in Gorontalo Province to monitor the public service process in the area.

The matter was stated by Gusnar Ismail after a meeting with a member of the Ombudsman of the Republic of Indonesia (ORI) Yeka Hendra Fatika in Gorontalo, Thursday.

"I have already committed, the decision is together with the Ombudsman of the Republic of Indonesia (ORI) Province of Gorontalo to monitor the public service process," he said.

He explained, at the moment the Gorontalo Provincial Government has various flagship programs that are currently running, including agriculture, micro, small and medium enterprises (MSMEs), tourism to infrastructure.

"We also run national strategic programs, including Free Basic Food (MBG), People's School and White Meranti Village Cooperative, now this needs to be monitored," he said.

According to him, the standard of public service in Gorontalo is getting better, this is based on the green indicator evaluation from the Ombudsman.

"This needs to be maintained, the work rhythm is up and down. But must be maintained so that public service does not experience a decline," he said.

Member of the Ombudsman of the Republic of Indonesia (ORI) Yeka Hendra Fatika said, he together with Governor Gorontalo will coordinate to ensure public service in Gorontalo remains prime.

"At the moment the community is very concerned about the service provided by the state apparatus and the government," he said.